

Volunteering E-News October 2018

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Identity cards and lanyards

We are about to reorder lanyards for our volunteers with the new branding. Please can you send us a photo in a jpeg format so we can include this on your identity card? If this is not possible, a passport style photo can be posted to us.

Education volunteers

A review of the education role took place this month, with 10 volunteers, including three newly trained, attending to share their thoughts, experiences and ideas. In view of the discussion that took place, we will be undertaking a revision of the scope of the role and the training offered. In the meantime, if you are asked to give a talk or go to a cheque presentation, and there is an education volunteer close to you, it would be good practice to take them along with you. They now have an excellent presentation giving an overview of PSPA and our services which could be part of your talk.

Newsletters

We are now getting some excellent newsletters from our groups that keep people (and us) in touch with what is happening, even if they can't get along to a meeting. Over the next month or so we will be working on a template that can be used by all our groups and will give us some consistency in presentation, I would like to know if it this would be better on a word document or Publisher. If you have any views please let me know.

Annual workshop

A quick reminder about the workshop on Saturday 17 November. This year will be a development opportunity facilitated by the Samaritans titles '**Building Resilience & Wellbeing**' There are still a couple of places left, so if you would like to join us please let me know.

Phone numbers

As you are aware, we ask that volunteers do not give out their personal phone numbers. However, we know that this happens, but unfortunately, we now have a volunteer who is being inundated with calls from an individual. This is the reason we ask personal phone numbers not be given out as it becomes intrusive and unmanageable.

If people have your phone number – it is OK to speak with them about the group and activities but **all other calls should be redirected to the Helpline on 0300 0110 122.**

Finger wagging done!

With best regards

A handwritten signature in purple ink that reads "Wendy". The signature is written in a cursive style with a long, sweeping underline.